

General Conditions Profile Erable B19-22 Diesel

For travel from 01/01/2018

To 31/12/2019

ADVANTAGES **Constantly updated fleet** (max 1 year old)
Possibility of picking-up the vehicle on the same day as landing in Canada (flight arrival before 14:00)
Shuttle service available to and from the airport.

DRAWBACKS **Must be reserved LONG in advance** as this high quality fleet is in great demand by travel connoisseurs

RENTAL CENTER HOURS AND GENERAL RENTAL CONDITIONS

Puck-up/Drop-off: Pick-ups can be made Monday through Friday between 15:00 and 16:00. Returns can be made between 8:00 and 10:00.

Rental center hours: Closed on Saturdays and Sundays and the following days: 02/04, 21/05, 03/09, 08/10.

Minimum rental duration: 7 days

License and minimum driving age: 25 years, valid regular driver's license held for at least 2 years.

DEPOSIT

Deposit: Authorized hold placed on card of CAD750 for all vehicles except the luxury class A and the C31 (CAD1.500). A deposit of CAD1.500 is required for any vehicle traveling to the United States.

OFFER DETAILS

The daily rental rate includes:

160 km per day (extra kms charged at CAD0.30 on vehicle return)
Federal and provincial Canadian taxes
Civil liability and collision damage insurance with a deductible of CAD3.000
Extra driver fees (max 3)
24h assistance

Other charges included in your offer:

Motorhome accessories and preparation fee: One time fee covering the initial bottle of propane, transfer fees

(Trudeau airport, Montmorency Metro station, or "deux montagnes" train station), initial supply of toilet chemicals, vehicle hook-up equipment, and a training course on vehicle pick-up.

Obligatory insurance coverage: Daily fee which reduces the deductibles to CAD750 for all vehicles except the C31, Luxury Class A vehicles, or any trip traveling to the United States (CAD1.500). And CAD.3000 for the off road damages.

Options available with your offer:

United States travel insurance: Daily fee covering the obligatory insurance required to travel to the United States.

500 kms pack : One time fee for 500km

Premium per person kits (minimum 2 per vehicle): One time fee covering all bedding (pillows, pillowcases, sleeping bags, comforters, sheets, bath towels, washcloths and hand towels, and hangers), dishes and cookware (plates, bowls, cups, glasses, knives, forks, spoons, baking dishes, pans, coffee pot, carving knife, stove, mixing bowls, and colander), camping chairs, broom and dustpan, laundry line, trash container, rags, oven-mitt or sleeve, bottle opener, box opener, toaster, vegetable peeler, and coffee maker.

GPS : Daily rental price

Baby seat: One time fee per rental

GENERAL CONDITIONS

This contract, regardless of the manner in which the booking and settlement were executed, is an agreement between the company which owns the fleet, the "lessor", and the person signing the contract, the "renter". By taking possession of the vehicle, the renter implies their acceptance of the general conditions of rental below.

Usage of the Motorhome: The renter agrees to use the vehicle in a prudent and respectful manner, driving in a judicious and normal fashion, using the vehicle only for personal travel and never subletting, or transporting other persons for a charge. The renter will make every effort to maintain the fluid and oil levels of the vehicle. The renter agrees to not participate in any game, race, rally or other competition of any nature, as well as test-drives or training. The renter agrees to not use the vehicle for any illegal purposes, or any purposes not outlined by the manufacturer, and to never overload the vehicle by transporting more passengers than have been indicated on the rental agreement. The renter agrees to not tow a trailer or any similar vehicle, and to make no changes to the vehicle.

License and minimum driver age: Driver must be 25 years of age, and have held a valid permit for at least 2 years.

Insurance: Civil liability insurance is included in the rental price. It is paired with collision damage insurance (CDW) and supplemental insurance (VIP), which lowers the deductible to CAD750 (CAD1.500 on C31 and class A model) in the case of a traffic accident (CAD3.000 for non-traffic accidents), or damage caused by theft, fire, or vandalism.

Insurance exclusions:

- Any time the vehicle is used without the direct permission of the lessor.
 - Any damages caused by the freezing or overheating of any vehicle elements.
 - Any damages to the interior of the vehicle.
- In the case of any damage caused by a third party, the deposit will be held up until the total cost of repair is known. All circumstances below nullify any insurance coverage taken by the renter:
- Any damages caused by a non-authorized driver.
 - Any damages caused by a driver who does not hold the proper license/permit.
 - Any damages caused by a driver under the influence of drugs, alcohol, or medication.
 - Any damages caused by a driver who has given false information to the lessor.
 - Any damages caused by a driver with a suspended license.
 - Any damages caused by a driver who has not held their permit for more than 2 years and is younger than 25 years old.
 - Any damages caused as a result of using the vehicle in an illegal manner.
 - Any damages caused while in non-authorized areas.
 - Any damages caused as a result of using the vehicle in a commercial fashion, such as but not limited to paid transportation of passengers, transportation of flammable materials, explosives or corrosives, or transportation of merchandise.
 - Any damage resulting from the pushing or pulling of another vehicle.
 - Any damages caused from transporting more passengers than are recommended by the manufacturer.
 - Any damages resulting from excessive speed or aggressive driving.
 - Any damages resulting from negligent, dangerous, or voluntarily abusive driving.
 - Any damages caused by vehicle usage in violation of any laws or regulations.
 - Any damages caused by transporting animals except with special authorization from the lessor.

- Any damages caused by operating the vehicle over or under structures including but not limited to parking structures or bridges, where the dimensions of clearance are insufficient for the size of the vehicle.
- Any damage caused by partial or complete immersion in water.

Travel restrictions: It is forbidden to drive any vehicles in New York City or Mexico.

State of vehicle on return: The vehicle will be returned to the lessor in good condition with a sealed odometer. The renter agrees to return the vehicle in the same condition as picked-up (minus normal wear and tear), to the location, time and date, agreed in the rental contract. Any damage to the vehicle before the signing of the rental contract must be noted. The renter will be responsible for any damage that was not indicated on the original rental contract.

Vehicle maintenance: It is the renter's responsibility to verify the levels of oil, water, and coolant every 300 miles. It is also the responsibility of the renter to maintain the levels of said fluids according to the user's manual. Any breakdown caused by a lack of maintenance will be the responsibility of the renter. To be reimbursed for any purchase of fluids during your rental, please keep all of your receipts and present them to the lessor at time of vehicle drop-off.

Mechanical breakdown: Every breakdown, mechanical problem, or equipment failure must be reported immediately to the rental center in order for lessor to provide a solution as soon as possible. If the lessor is not contacted or the renter refuses the solution of the lessor, the renter will receive no compensation for any repairs.

Repairs: For any repair totaling less than CAD100 it is not necessary to obtain permission from the lessor. The renter must present the lessor with a receipt upon vehicle drop-off to obtain any reimbursement. For any repair over CAD100, prior approval from the lessor is required. In the case that a breakdown caused the vehicle to be immobile, the lessor will only reimburse the renter for the days in which the vehicle was inoperable. According to availability, the lessor will do their best to find a replacement vehicle. It is the responsibility of the renter to find transportation to the location of the replacement vehicle. The failure of any equipment such as the air conditioning, generator, water heater, awning, back-up camera, television, microwave, stove, oven, grill, water pressure pump, shower, toilets, refrigerator, radio, or CD or DVD player will not be considered a vehicle breakdown and renter is entitled to no reimbursement.

Registration: The reservation is considered as definitive upon a 30% payment of the total of the rental price, with a minimum of 153 Euros. The remainder must be paid 30 days before departure. Campingcar-Online reserves the right to cancel any reservation that is not settled after 30 days before departure. Any payment by the renter is considered an acceptance of the rental conditions.

Cancellation conditions: Every cancellation must be notified to the lessor by certified mail with delivery confirmation.

- Cancellation notified more than 31 days before departure: 50€
- Cancellation notified between 31 and 16 days before departure: 160€
- Cancellation notified between 16 and 9 days before departure: 365€
- Cancellation notified less than 9 days before departure: No reimbursement

Early returns: No refund will be given for a vehicle returned before the scheduled drop-off date.

Modifications: Every modification other than cancellation which is demanded by the renter will be charged a 30€ fee. Any modification demanded less than 35 days before departure will be considered as a cancellation.

Litigation: The present general conditions are subject to French law. Any litigation arising from the execution, interpretation, or use of the rental contract will be brought before the court of jurisdiction where CampingCar-Online is located.

Vehicle Replacement: If, for reasons beyond the lessors control, the reserved vehicle is not available, the lessor reserves the right to substitute a comparable vehicle in accordance with the number of occupants. This does not constitute a breach of contract and does not entitle the renter to any form of refund. Any photos are not contractual and the choice of vehicles is made by category, not model.