

General Conditions Profile Wallaby Venturer Plus

For travel from 01/04/2019

To 31/03/2020

ADVANTAGES

Standard Models (max 4 years)
Mini Tablet with GPS and Tourist Information
Flex Rates benefit advanced bookings
Onboard WiFi with the inclusive pack

DRAWBACKS

During the high season (November to March) you must reserve FAR in advance.

RENTAL CENTER HOURS AND GENERAL RENTAL CONDITIONS

Please pay close attention to the arrival and departure times of your flights.

Pick-up/Drop-off: Pick-ups and drop-offs can be made Monday through Sunday (see below for individual center hours) from **8:00 to 15:30**.

Rental Center Operating Hours: Closed on , 26/Jan, and 25/Dec.

Adelaide, Melbourne, Perth, Sydney: Open 7 days/week (8:00-16:00) between 01-Apr and 30-Apr / Mon - Sat (8:00-16:00) between 01-May and 31-Aug / Open 7days/week (8:00-16:00) between 01-Sep and 31-Mar

Brisbane: Open 7 days/week (8:00-16:00) between 01-Apr and 30-Sep / Mon - Sat (8:00-16:00) between 01-Oct and 28-Feb / Open 7days/week (8:00-16:00) between 01-Mar and 31-Mar

Hobart: Open 7days/week (8:00-16:00) between 01-Apr and 30-Jun / Station closed between 01-Jul and 31-Aug / Open 7 days/week (8:00-16:00) between 01-Sep and 31-Mar

Alice Springs, Darwin, Broome*: Mon - Sat (8:00-16:00) between 01-Apr and 30-Apr / Open 7 days/week (8:00-16:00) between 01-May and 31-Oct / Mon - Sat (8:00-16:00) between 01-Nov and 30-Nov

* Alice Springs, Darwin and Broome are closed between 1/Dec and 31/Mar.

Cairns: Mon -Sat (8:00-16:00) between 01-Apr and 30-Apr / Open 7 days/week (8:00-16:00) between 01-May and 31-Oct / Mon - Sat (8:00-16:00) between 01-Nov and 30-Mar

Rental Duration: From 01/Apr to 19/Dec and from 11/Jan to 31/Mar: 5 nights. From 20/Dec to 10/Jan: 10 nights. During the Bathurst and Philip Island races (from 01/Oct to 20/Oct): 7 nights from Sydney and Melbourne. Certain one way itineraries require extra minimum rental durations (please ask). Day of pick-up and day of drop-off are included in the total. In the case of successive rentals with drop-off and pick-up on the same day, the day is counted twice. Minimum rentals can vary depending on the season.

License and Age Restrictions: A current and full motor vehicle driver's licence is required and must be produced upon vehicle collection. Should a foreign licence be in a language other than English it must be accompanied by a current international driving permit issued in the same country as the driver's licence was issued. An accredited English translation will be accepted in lieu of an international driving permit. Drivers must be 21 years of age or over.

CREDIT CARD DEPOSIT

(Depends on level of insurance)

Base Insurance: Au\$ 5.000 debited and returned on vehicle drop-off (Hitop and Voyager), Au\$7.500 (other 2wd vehicles) and Au\$8.000 (for 4wd vehicles) + non-refundable credit card fees of 2% for Visa and Mastercard (credit or debit card accepted) and 4.6% for Amex.

Value Pack or Deductible Reduction Option: Authorized hold of Au\$ 250 for 2wd and Au\$ 500 debited and returned for 4wd.

DETAILS OF YOUR OFFER

The Daily Price Includes

Daily rental rate calculated by Flex Rates which favors early reservations (see general conditions)
Unlimited Km for 2wd vehicles, **300 Km per day** for 4wd vehicles (extra km charged at Au\$ 0,50 on return)
A Mini-Tablet with GPS, travel and user tips
Vehicle Damage Insurance with a deposit of Au\$ 5.000 for the Hitop an Voyager, Au\$ 7.500 for other 2wd models, and Au\$ 8.000 for 4wd models
Civil Liability/Third Party Collision Insurance with a limit of Au\$ 20.000.000
The GST (Goods and Services Tax) and the government tax/administration fee of 3%
Premium Kits per person including bedding, dishes and cookware, bath and hand towels
Motorhome Accessories including broom, dustpan, fire extinguisher, bucket, and hook-up hoses
24 Hour Assistance
1 Authorized Driver

Items Included in the Value Pack (Max facturés. 50 jours)

Liability reduced to NIL for 2wd vehicles (Au\$500 for 4wd vehicles)
Single Vehicle Rollover Cover
WiFi Connection with 1GB of data
Extra Driver Fees (max 3)
Linen Exchange Service and first supply of toilet chemicals
Camping Chairs and Table depending on number of guests
Baby or Booster Seat (cannot be fitted to all models)
Portable Fan Heater (ask at time of reservation)

4wd Max Cover Option (only available in combination with Value Pack or Liability Reduction Option)

Supplemental 4wd Cover, net price per rental covering:
Overhead and Underbody Damage
Unlimited Km's
Liability reduced to NIL (with Au\$ 500 hold on credit card)
Towing and Vehicle Recovery Costs

Without Purchasing the Value Pack, the Deductible Reduction Option as Follows

Deductible Reduction Option (max 50 trip, included in the Value Pack) A daily fee reduces the deductible to NIL for all 2wd vehicles and Au\$ 500 for 4wd vehicles. See list of exclusions in the general conditions.

Other Packages Available

Express Return Package: One-time fee covering return of the vehicle with empty propane bottle, and empty fuel tank

Other Fees Which May Apply to Your Offer

One-Way Fees: Fee for returning the vehicle to a different location than where it was picked-up.

Surcharges Payable On-Site

Broome Surcharge: Fee for any rental picking up or dropping off in Broome, Au\$750
Hobart Surcharge(Tasmania) : Fee for a pick-up or return to the city of Hobart, Au\$100
Propane Bottle Refill: One-time fee of Au\$50 for 4 to 6 person motorhomes and Au\$30 for others.

Pick-up Or Drop-Off on a Public Holiday: Surcharge of Au\$100 for pick-up or drop-off on: 19/04, 22/04, 25/04, 26/12, 01/01, 06/05 (Alice, Darwin, Brisbane, Cairns), 03/06 (Broome, Perth), 10/06 (Adelaide, Alice Springs, Darwin, Melbourne, Sydney, Hobart), 05/07 (Alice Springs), 26/07 (Darwin), 05/08 (Alice Springs, Darwin, Sydney), 14/08 (Brisbane), 30/09 (Broome, Perth), 07/10 (Brisbane, Cairns, Adelaide, Sydney), 05/11 (Melbourne), 10/02 (Hobart), 02/03 (Perth), 09/03 (Adelaide, Melbourne, Hobart).

Credit Card Surcharge: Visa and Mastercard will incur an additional non-refundable 2% charge on all purchases. American Express and Diners Club will incur a non-refundable 4.6% charge on all purchases.

Additional Products Available On Site (confirm availability in advance)WiFi Connection with 1GB of Data (included in Value Pack)

Additional Drivers Fee (included in Value Pack): per day, per driver (maximum of Au\$30 per rental)

Camping Chairs (included in Value Pack): per rental, per chair

Camping Table (included in Value Pack): per rental

Heater/Fan: (included in Value Pack) per rental

Toilet Chemicals (first set included in Value Pack): Au\$ 2.50 per bottle

Baby Seat/Booster Seat (included in Value Pack) : prix forfaitaire

Satellite Telephone: Au\$20 per day (plus call fees)

First Aid Kits: A first aid kit is supplied in every vehicle. If the seal is broken or the kit is not returned the kit becomes the property of the renter and a \$50 fee is charged when the vehicle is returned.

GENERAL CONDITIONS

This is an Agreement between You and Britz to rent the Vehicle. You (including any Joint Renter and any Authorised Driver) are jointly and severally responsible for compliance with the terms of this Agreement

Motorhome Usage: The Customer agrees that, during the Rental Period, the Customer will not allow the Vehicle to be: (a) driven otherwise than in a prudent and cautious manner. A single Vehicle rollover is considered a breach of this condition. A single Vehicle rollover may include, but is not limited to, a Vehicle that has rolled, tipped or fallen over and this has caused damage to the side and/or roof area of the Vehicle in circumstances within the control of the Customer. Customers who have purchased The Bundle (in conjunction with the Liability Reduction Option) or the Britz Inclusive Pack will have the cost of damage resulting from an accidental single Vehicle rollover covered, providing that the Customer has not otherwise breached this Agreement in relation to the rollover; (b) driven at a speed in excess of a speed limit displayed in relation to the road that the Customer is driving on and as posted by the relevant state or territory authority; (c) driven at a speed in excess of 110 kilometres per hour at any time, including where the posted legal speed limit is in excess than 110 kilometres per hour; (d) driven by a person under the influence of alcohol or drugs or with a blood alcohol level in excess of that permitted by law; (e) left with the ignition key in the Vehicle while it is unoccupied; (f) submerged in water, brought into contact with salt water, used in a creek or river crossing, driven on a beach or through flooded areas; (g) used for any illegal purpose or in any race, rally or contest; (h) used to tow any vehicle or trailer; (i) used to carry passengers or property for hire or reward; (j) used to carry more persons than is permitted by any relevant authority or detailed in the Vehicle manual or on the Vehicle or specified in this Agreement; (k) used to carry volatile liquids, gases, explosives or other corrosive or inflammable material; and (l) used for the purpose of transporting and haulage of goods other than what might be reasonably expected of a leisure rental.

Age minimum : Drivers must be 21 years of age or over. A full (non-probationary) resident country driver's licence must be presented at the time of rental for each nominated driver. If the licence is not in English format, an international driver's licence is also required.

Flex Rates: A Flex rate is the variable daily rate. Each week, the price per day changes depending on the vehicle and the dates of the trip (applicable for the duration of the rental). This price is locked in at the time of reservation. In the case of a change of vehicle, the new flex rate will be applied based on the new vehicle, the dates of the trip and the time of the change.

Insurance: The Customer understands that: (a) the Vehicle is insured for third party Vehicle and property damage; (b) subject to clause 23.2, the Customer will have to pay the first AU\$5,000 for the HiTop and Voyager or the first AU\$7,500 for all other 2WD campervans, of the cost of any Damage incurred whilst the Vehicle is in the Customer's possession (or the total cost of Damage, if clause 23.2 applies); (c) subject to clause 23.2, the Customer will have to pay the first AU\$8,000 for a 4WD Vehicle of the cost of any Damage incurred whilst the Vehicle is in the Customer's possession (or the total cost of Damage, if clause 23.2 applies); (d) subject to clause 23.2, the Customer's liability for Damage may be reduced by taking out the Liability Reduction Option. 23.2 The Customer will be responsible for the total cost of any Damage, and the Liability Reduction Option (if taken) will be void, if: (a) the Customer breaches any of the terms of this Agreement, and that breach is the cause of or contributes to the relevant Damage; or (b) the Damage is covered by any of the exclusions set out in the exclusions

If the renter signs up for the Liability Reduction Option (included in the Inclusive Pack), deductible is reduced to NIL. This includes unlimited coverage for tyres and windscreens for accidental damage. For 4wd vehicles, there will be an Au\$500 hold/imprint on the renters card.

Personal Injury Insurance :Personal Injury is covered in most cases through Registration Third Party Insurance. However, we strongly recommend that all people travelling in Australia take out Personal Travel Insurance. Britz does not accept any liability for personal injuries sustained during rental.

State of Vehicle on Return: The Customer acknowledges having received the Vehicle in a clean condition, with a full fuel tank and full bottles of gas (if applicable). 4.2 The Customer will return the Vehicle in a clean condition with a full fuel tank and full bottles of gas (if applicable and subject to any pre-purchase fuel and/or pre-purchase gas option

being taken), on the return date, time and location set out in the Rental Agreement. Failure to adhere to these requirements will result in additional charges. Should the Customer have the pre-purchase fuel and/or the pre-purchase gas option there is no refund for unused fuel and/or gas. 4.3 Britz reserves the right to charge the Customer a cleaning fee in the amount of AU\$250 if the Vehicle is not returned in a clean condition (at Britz's sole discretion acting reasonably). This includes smoking related cleaning, as smoking is not permitted at any time in the Vehicle or animal related cleaning as animals are not permitted in the Vehicle (with the exception of registered guide dogs). 4.4 The toilet and wastewater tank (if applicable) must be emptied prior to the return of the Vehicle, or an additional AU\$125 soiling fee will be charged to the Customer.

Exclusions to Insurance: The Customer acknowledges that the Liability Reduction Option will not apply, and that they are responsible for all costs arising out of, or incurred in connection with:

- (a) any Damage due to vehicle use in contravention of clause 17 'Use of Vehicle'
- (b) any Damage caused by wilful misconduct (e.g. sitting or standing on the bonnet or roof of the Vehicle) and driving under the influence of alcohol or drugs and negligence resulting in Damage to the hired Vehicle or third party vehicle/property
- (c) any loss or damage to personal belongings or property of the Customer (or any person or entity related to the Customer or any person as a passenger in the Vehicle)
- (d) any Damage where the Customer is charged by local authorities for being careless, showing gross negligence or wilfulness in failing to abide by the local road rules, resulting in Damage to the hired Vehicle or third party vehicle/property
- (e) retrieving or recovering a Vehicle which may include, but is not limited to a Vehicle that has become bogged, submerged, caught, trapped, stuck or restricted in any way and/or has been abandoned
- (f) replacing keys which have become lost, stolen, or retrieval of keys which have been locked in the Vehicle
- (g) any overhead and underbody Damage to the 4WD Vehicle however caused – except where 4WD Max Cover has been purchased
- (h) any overhead and underbody Damage to the 2WD Vehicle however caused - except where the Liability Reduction Option has been purchased
- (i) any single Vehicle rollover (as described in clause 17.1 (a)), except where The Bundle (in conjunction with the Liability Reduction Option) or the Britz Inclusive Pack has been purchased
- (j) any towing and Vehicle recovery costs (up to AU\$8,000) from a 4WD road where permission is required in advance from Britz in order to travel (refer to road restrictions in clause 17.2 (c) for a full list of these roads) where the Customer has not purchased 4WD Max Cover
- (k) Damage caused to the Vehicle because total load (kg) has exceeded recommended load as stated in Vehicle manual
- (l) Damage caused by drivers not identified on the rental agreement and/or drivers that have a licence that has been cancelled or suspended and/or drivers who have a licence that is classified as a learner or probationary licence
- (m) any Damage caused to the Vehicle due to the use of snow chains
- (n) any Damage associated with the incorrect use of fuel (fuel being diesel or petrol), this includes BioDiesel which should not be used, or water or other contamination of fuel
- (o) any Damage caused to the Vehicle due to part or total submersion in water
- (p) the Customer fitting accessories (as provided by Britz or otherwise) to the Vehicle incorrectly or otherwise in a manner which causes Damage to the Vehicle, the accessories or any other vehicle or property
- (q) using the Vehicle in contravention of any legislation or regulation controlling vehicular traffic.

Mechanical Break Down : Any problems associated with the Vehicle including equipment failure, must be reported to Britz within 24 hours in order to give Britz the opportunity to rectify the problem during the rental. Failure to do so may compromise any claims for compensation. Subject to clause 28, Britz reserves the right to not accept liability for any claims submitted after this period.

Maintenance and Repairs: Britz will reimburse the Customer for expenditure up to AU\$200 reasonably incurred in rectifying any mechanical failure to the Vehicle. For repairs costing over AU\$200, Britz will need to be informed and confirm the repair in advance. Repairs will be approved and reimbursement for expenditure will be made (where applicable), provided the Customer was not responsible for the damage. In all cases, receipts must be submitted for any repair or the claim will not be paid. 18.2 Unless the Customer has taken the Liability Reduction Option, the Customer will pay for the cost of repairing or replacing tyres damaged during the Rental Period except if the tyre is defective and is returned by the Customer to Britz for inspection and is subject to a warranty claim on the manufacturer.

In the Case of an Accident: If the Customer is involved in a motor vehicle accident during the Rental Period, the following procedures should be followed: (a) At the Accident Scene the Customer must: 1. Obtain the names and addresses of any third parties and any witnesses. 2. Report the accident to police, regardless of estimated damage costs. 3. Not accept blame or insist the other party is at fault. 4. If possible, photograph damage to all vehicle(s) and registration number(s). 5. Phone Britz (call 1300 850 805) with the accident's details within 24 hours. (b) At the Branch 1. The Customer must produce their Driver's Licence and hand over the police report (if applicable) and any supporting photographs. 2. The Customer is required to pay the cost of any Damage to the Vehicle (if applicable, in accordance with clause 23) and any other amount due by them in respect of any Damage arising from an accident, loss or damage. This amount is payable at the time of reporting 'the event' and not at completion of the Rental Period. 3. The Customer will pay Britz the daily rental rate for the period the Vehicle is off fleet for accident repairs. 4. The Britz Customer Service Representative will ensure the Motor Vehicle Accident Report is completed clearly and accurately, and signed by the Customer. (c) Exchange Vehicle 1. The availability of an Exchange Vehicle is not guaranteed; provision is subject to availability, Customer location, accident liability and remaining hire duration. Additional charges may be incurred (see below). 2. If an Exchange Vehicle is required as a result of an accident, the Customer is responsible for making their own way to the nearest Britz branch or pickup location at their own cost. 3.

Britz may offer the Customer the option of paying an "Exchange Vehicle Relocation Fee" to send a driver to deliver the exchange vehicle to the Customer's location. 4. The Customer will pay for any costs relating to delivery of an exchange vehicle as a result of any single Vehicle accident. This charge applies irrespective of the Liability Reduction Option being taken. 5. A new Liability Deposit (if applicable) will be required for the exchange Vehicle.

Road Restrictions: (a) 2WD vehicles must not be used on any unsealed road (being a road not sealed with a hard material such as tar, bitumen or concrete). Off road conditions include, but are not limited to: fire trails, beaches, sand, tracks, fields or paddocks. The only exception to this is reasonable use of access roads limited to a maximum of twelve kilometres in length to recognised commercial campgrounds. (b) 4WD Vehicles can be driven on recognised unsealed tracks. (c) 4WD Vehicles may only travel to the following areas with the written permission of Britz: Simpson Desert, Strzelecki Track, Gunbarrel Highway, Cape York, the Bungle Bungles, Oodnadatta Track, Birdsville Track, Tanami Track, the Plenty Highway, Gibb River Road, Burke Development Road from Chillagoe to Normanton, Savannah Way from Normanton to Borrooloola, Finke Road (between Alice Springs and Oodnadatta), Central Arnhem Road and Arnhem Land in general, and (d) Vehicles are not permitted on the Canning Stock Route, the Old Gunbarrel Hwy, the Lost City in Litchfield Park, the Old Telegraph Track section of the road to Cape York, Boggy Hole (Finke Gorge National Park), the Old South Road from Maryvale to Finke and Fraser Island at any time. Travel to Cape York between the months of December to May is not permitted. The Customer is responsible for all damage if travelling on these roads as defined in clause 23.8.

Should a customer breach the road restriction by taking a vehicle on an unsealed road or restricted road the rental center may impose a fee on the customer of Aus300 on each occasion that is identified by the rental center.

Ferry Reservation: Ferry reservations can be difficult to manage during the high season. We recommend that a reservation is made for a 7.7m vehicle on the ferry, irrespective as to the size of the motorhome reserved, to avoid complications and possible upgrades.

Change of Drop-Off Location: If the Customer wishes to change the drop-off destination, they must first obtain authorisation from Britz by calling 1800 331 454. Subject to the change being approved, an additional charge of up to AU\$750 may apply, which will be notified to you at time of approval and is required to be paid immediately via credit card. The fee may apply in all change of drop-off destination cases irrespective of the reason for the location change.

Toll/Traffic Offenses and Administration Fee: Britz reserves the right to submit a statutory declaration to the issuing authority and/or charge the Customer for any speeding, toll way, parking or other traffic offence. In addition, Britz reserves the right to charge an administration fee of up to AU\$60 for associated administration costs to the Customer's credit card upon receipt of a charge for any speeding, toll way, parking or other traffic offence incurred by the Customer. This fee will be applicable per offence. 29.2 If the Customer continues to exceed a speed of 110km or continues to exceed the posted speed limit, as determined by the Customer repeatedly ignoring the warnings of the telematics system fitted into the Vehicle, Britz may impose a fee on the Customer in the amount of AU\$300.

Limit of Liability : The availability of an Exchange Vehicle is not guaranteed; provision is subject to availability, Customer location, accident liability and remaining hire duration. Additional charges may be incurred (see below). 2. If an Exchange Vehicle is required as a result of an accident, the Customer is responsible for making their own way to the nearest Britz branch or pickup location at their own cost. 3. Britz may offer the Customer the option of paying an "Exchange Vehicle Relocation Fee" to send a driver to deliver the exchange vehicle to the Customer's location. 4. The Customer will pay for any costs relating to delivery of an exchange vehicle as a result of any single Vehicle accident. This charge applies irrespective of the Liability Reduction Option being taken. 5. A new Liability Deposit (if applicable) will be required for the exchange Vehicle.

Cancellation Fees:

Cancellation notified more than 95 days before departure: No fee

Cancellation notified between 95 and 25 days before departure: 10% of total

Cancellation notified between 24 and 9 days before departure: 20% of total

Cancellation notified between 8 and 3 days before departure: 50% of total

Cancellation notified less than 3 days before departure: 100% of total

No refund will be given for a vehicle returned before the due date

Cancellation Insurance is also available from CampingCar-Online at time of booking.

Litigation: The present general conditions are subject to French law. Any dispute arising from the implementation, interpretation or application of the travel contract will be brought before the competent court of the registered office of CampingCar-Online

The service provider may be forced to make a change of vehicle, however that change will always be appropriate to the number of occupants. This does not constitute a breach of contract and does not allow the renter to obtain compensation. Any photographs used are not binding and the choice of vehicle is always reserved by category and not model.